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### FACTO Y MIRACLES

THE MAGAZINE OF THE REDZONE COMMUNITY

Awards 2022 EDITION #9

THE REDZONE COMMUNITY



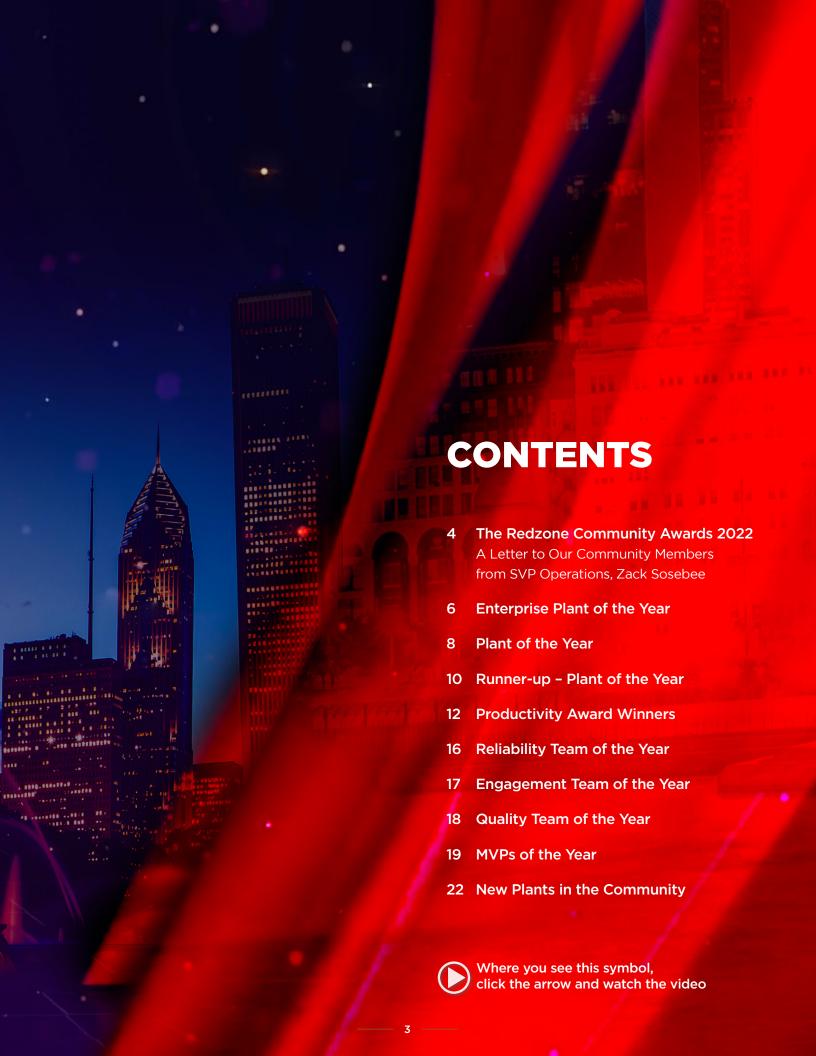
PLANTS OF THE YEAR

C&S PRODUCTS AND VYTALOGY WELLNESS



THE REDZONE COMMUNITY

WORKING & WINNING WITH PURPOSE



### Thank You to the Redzone Community!

We are pleased to announce that the Redzone Community is constantly growing! In 2022, we reached the following key milestones:

- 1,000+ plants use Redzone to transform the frontline worker experience and productivity.
- 350K Redzoners use our solution to collaborate, test great ideas, and implement new processes every day.
- 35%+ productivity gains, within 90 days of implementation, for the average small-mid sized manufacturer.
- 21%+ productivity gains, within 90 days of implementation, for the average enterprise manufacturer.

If you missed the awards ceremony, you can watch it on-demand *here.* 

We hope to see you at next years event!



### THE REDZ

### DEAR REDZO

When we founded Redzone in 2013, we had a vision for harnessing the expertise and experience of frontline workers to transform manufacturing operations. Many manufacturers have achieved incredible gains driving process changes with process-focused methodologies like Six Sigma. Yet too often production workers became merely the recipient of new processes, rather than the enablers for transformation. We have sought to remedy that situation by putting frontline workers in the driver's seat of making impactful changes and capturing and sharing their insights via Redzone. We have also sought to honor their efforts at The Redzone Community Awards, where we recognize those teams and individuals who use Redzone to propose new solutions, unlock new levels of quality and productivity, and work together to win the day.

On October 24th, we held our first live in-person Awards since 2019, in Chicago, after two years of virtual events and as much fun as we had with green screens, for us it was a thousand times better to be back in the same room and see so many talented teams in the audience and raise a glass to you all to celebrate your accomplishments. The past three years have tried and tested the manufacturing industry like never before. The world has thrown us a few curve balls. In March 2020, the pandemic hit, and consequently we had the Great Rethink. We had to rethink almost every aspect of our operation. Standard operating procedures had to change at lightning-fast speeds. In 2021, manufacturers grappled with the Great Resignation. It became a herculean effort just to get workers in the plant to get production lines started in the morning. And now in 2022, we are hit with Great Inflation. Almost any raw material or consumable on your P&L is soaring at an alarming rate. It's a scary time!

And it's testament to your ability as leaders and companies to adapt and change, during these incredibly challenging times, that you are still producing product in your plants day in and day out. Change doesn't have to be slow and painful though. It can be fast and exciting too. That's why Redzone structures programs around a 90-day burst of activity. We believe that people overestimate what they can achieve in a year, but underestimate what they can achieve in 90 days.

### ONE COMMUNITY AWARDS 2022

### IE COMMUNITY MEMBER

The key to unlocking this transformation is to empower frontline workers to become daily problem solvers. We do so by using Redzone and coaching to create an environment where employees feel supported and valued and that their work has meaning and purpose. When work is meaningful, frontline workers are more likely to stay, get promoted, and build long-lasting careers at their employers. We have even heard stories of individuals that were ready to retire, but delayed their retirement, because they became so engaged at work.

However, changes need to be real and long-lasting. Having observed thousands of your 90-day plans, it's absolutely critical to back up recognition and communications with substantive changes to work, making people's lives easier and better on the front line.

As we kicked off the Awards ceremony, Jon Clement, our CTO, also described how the Redzone Learning module is transforming the employee induction and onboarding process. "Delivering an exceptional experience within the first 90 days is key to retaining staff and increasing their satisfaction. Our customers are giving new hires iPads with Redzone, which typically provides a CEO leadership video describing the company's vision and plan; a digital online buddy that answers their questions; and learning pack plays that outline safety tasks. New hires gain confidence, build skills, and become valuable team players."

We're thrilled that Redzoners are achieving so much with our solution, that they're creating a winning culture where everyone can flourish and attain new productivity, quality, and workforce engagement gains. With every success, Redzoners help our company achieve our purpose, which is "to transform manufacturing by empowering the frontline workers to work with purpose and win the day." We, at Redzone, are humbled by the excitement of the teams we met as we traveled the country to see how teams are using Redzone. It's wonderful to celebrate the many companies' wins with our annual Redzone Community Awards.

Hopefully this year's awards have inspired you and your teams to join us, as winners on stage, next year in Las Vegas!

**Zack Sosebee, SVP Operations** 

Hopefully this year's awards have inspired you and your teams to join us, as winners on stage, next year in Las Vegas!







#### Pet Products Company Drives Success to New Levels Using Redzone

Our plant of the year winners embody something special: They have created a culture that stands out from the rest. While many of our Redzoners deliver exceptional results, plants of the year have found a way to transform their capabilities and the future of their people.

This year our five finalists were Aquacal, Better Butter, C&S Products, Georgia Nut Company, and Vytalogy Wellness.

We were very proud to announce C&S Products as Enterprise Plant of the Year. This pet food and bird suet manufacturer in Fort Dodge, Iowa, is a Fortune 700 business with 50 plants in its network. This company, now part of Central Garden & Pet, has been part of the Redzone Community since 2017.

### ENTERPRISE PLA



C&S Products has deployed Redzone Productivity, Compliance, and Reliability modules and achieved stellar results.

This year, the company took performance to a new level, as the #1 Redzone Community member company for both safety and quality, achieving those results without a manager dedicated to either function!

C&S Products deployed the Redzone Changeover module in early 2021, achieving a 39% productivity improvement on its highest demand line. The company followed this success by implementing the Start module on its new Dough Line 6, which started at an approximately 25% overall equipment effectiveness (OEE) level. The line achieved an incredible 184% productivity gain in just a few months and is now up to an OEE in the 70s.



# ANT OF THE YEAR DDUCTS

In early 2022, C&S Products launched Redzone Learning to address staffing and knowledge challenges. The company has been able to keep manufacturing talent in a competitive market, while also driving productivity by 17% on its focus line.

"Redzone Learning filled a much-needed void in our organization. In addition to reducing turnover, our employees are becoming more knowledgeable and confident in performing their jobs. You can feel the energy!" says Tim Nebel, Manufacturing & Production Manager. "The team on Dough Line 6 were very discouraged when we started up, but their work with the Start module turned their frowns upside down. They are now the best performing line in the factory!"

Then, C&S Products decided to go for gold by deploying the Redzone Run Without Loss module to identify cost savings, identifying savings that will make it more competitive in this market.



"We couldn't have achieved these incredible results without the support of Redzone's processes and our coach who guided us every step of the way. We're already looking ahead to see what we can do next. We are truly empowered with Redzone!"

### **C&S Products:**Success by the Numbers

- \$1.7M savings this year.
- \$600K reduction in scrap
- 184% improvement in productivity on Dough Line 6.
- ZERO turnover on the Miscellaneous Dough Line (previously worst line in the factory).
- #1 in network in safety and quality metrics, even without departmental managers.









### PLANT OF

RECEOT PLANT OF THE Y 2022

### WALOGY

### Wellness Company Experiences Production Zen with Redzone

Vytalogy Wellness used its recent acquisition to springboard a true production transformation! This Santa Fe Springs, California-based manufacturer of vitamins and supplements began using Redzone in 2021 to build a solid foundation of operational excellence.

The company rolled out Redzone Productivity, Compliance, Reliability, and Learning modules in just 16 months and have achieved some stunning results. Gabriella Ortega has added new standard work for comments in product runs. Her feedback has enabled engineering to increase daily production to new levels, delivering millions of savings back to the company.

The maintenance department has gone paperless, processing thousands of work orders more easily and reducing downtime. By focusing on strengthening machine guards and improving operator safety, maintenance has reduced the company's incident rate from 3.82 to 0!





# THE YEAR LILESS

Redzone Learning pathways for technical and managerial roles are engaging employees and making them happier. As a result, employee turnover is down.

In addition, Redzone has helped Vytalogy Wellness improve its scheduling and output, enabling staff to enjoy more time off. Shift schedules have moved from six days a week, 10 hours a day to five days a week, eight hours a day. Vytalogy Wellness is also able to avoid high overtime costs.

"Our CEO said our site's performance has gone from a C- to an A in just one year!" says Justin Smith, Site General Manager.

#### Vytalogy Wellness: Success by the Numbers

- 63% increase in productivity, due to new processes with Redzone.
- 55,000 checks performed by a single staff member, Maria, 10% of the total.
- 100% paperless processes for maintenance, decreasing rework by 90%.
- 31% reduction in employee turnover, thanks to Redzone Learning.
- \$3M in new savings by driving daily production from 1,000 to 1,800 units, thanks to Gabriella's input.







# Runner-up - Plant of the Year GEORGIA NUT COMPANY



"Successful companies rely on three things: cultural change, improvements, and setting high standards. Those are the three things that we're doing day in and day out."

H. Jeffrey Castillo, Director of Quality & Technical Services, Georgia Nut Company

#### Nut Company Cracks Profitability Code By Improving Quality

Georgia Nut Company is a leading candy and nut manufacturer that's actually not located in its namesake state. Instead, this 77-year-old company, which began as a small shelling and roasting operation, is based in Skokie, Illinois. The company offers wholesale confectionery, contract manufacturing, industrial ingredients, and private label goods.

The leadership team deployed all four modules of Redzone in 2020 and began a whirlwind transformation journey. "We have done a complete 180-degree change in our food safety and quality culture," says Tom Overpack, Quality Assurance Supervisor. "By using Redzone to drive cultural change, we have seen great improvement in the collaboration between every department in the company, from our operators to executives."

Georgia Nut intensified its focus on customers and product quality using Redzone. The company has decreased food safety-related holds, improving sanitation processes, reducing customer complaints, and saving millions of dollars.

Each week, managers, supervisors, and operations leaders meet and discuss the prior week's Redzone performance data. They construct and dissect plans to drive even greater improvements over the coming weeks. In addition, the company uses Survey Monkey

to administer quarterly surveys with staff, with questions focused on the four pillars of Redzone: paperwork, teamwork, employee engagement, and communications.

Georgia Nut rolled out surveys with operations leads and will soon be extending them to hourly associates, seeking great ideas from staff that the company can translate to actionable improvements.

Georgia Nut has focused its Kaizen events on changeovers for the past year, notching significant savings. Teams across production, sanitation, engineering, quality, safety and maintenance work diligently to come up with corrective actions to improve standards and ensure that production is done first-time right. Some of their most valuable players (MVPs) include Taranekia and JJ. Taranekia has mentored team members and supported the transformation of the quality control function into quality assurance. JJ has held three independent Kaizens and transformed sanitation standard operating procedures (SSOPs) into fully paperless processes.



**Congratulations to Georgia Nut Company** 



The team at Georgia Nut Company offer an example of a process change that's driving business growth. "Before Redzone, R&D would schedule a pre-meeting to discuss the details of first-time runs and trials across the plant. Production would then document these details on paper and provide R&D with feedback. Sometimes, information would get lost in the process. Now, Redzone leaders and R&D work together to create datasheets, allowing operators and supervisors to provide data in realtime. This information is then available for R&D to pull, enabling them to complete new products faster and more accurately."

Redzone has helped Georgia Nut create a dynamic and continuous flow of communications across the company. "The impact of Redzone on the plant floor has been incredible. Operators are aware of what is going on throughout the plant, using Redzone for chats, forums, and TV highlights. We have also revamped our Redzone huddle structure to

enable supporting departments to attend these meetings," says Tom Overpack. "On a daily basis, we have multiple huddles in each department." As a result, the company can take fast action on emerging concerns related to materials, food safety, quality, maintenance, sanitation, warehouse variances, and more. "We're beating our sales forecasts thanks to new processes we've set up using Redzone!"

The Georgia Nut team is so proud of their Redzone accomplishments that they share them with current and prospective customers. Prospects get to see quality processes upfront, making it easy to commit to doing business with the company.

Redzone has helped Georgia Nut dramatically increase worker engagement and productivity, and teams see the impact of their ideas as process improvements are implemented. What's equally exciting is that the transformation has freed up considerable funds for workforce programs and incentive pay, rewarding workers for their commitment and improving staff retention.

#### Georgia Nut: Success by the Numbers

With the help of Redzone, Georgia Nut has driven incredible results:

- 3rd largest annual profit in the company's 77-year history.
- **\$20M** in new business, as the result of 18% yearover-year growth.
- \$250K cost savings due to Kaizen events and process improvements.
- \$2.6 million invested back in workforce programs.
- \$770K incentive pay for frontline workers this year.





on being named runner-up for Plant of the Year!



# ((B)) PRODUCTIVITY

Productivity award winners subscribe to the theory that transformation doesn productivity improvements of 30% or greater, these teams deliver even better fully commit to the Redzone processes - and each other. We're excited to ann

### Bizzy Delivers Super-**Caffeinated Productivity Gains**

#### <70% Baseline

began its productivity journey Bizzy Coffee, based in with Redzone, Bizzy Coffee was Minneapolis, Minnesota, is a running a seven-day, two-shift small but growing, ready-tooperation, with staff arriving drink coffee manufacturer that before the sun came up and is Amazon's #1 best seller in this staying until products were highly competitive categorial

The company's teams used Redzone to break down company silos and triple daily output - and they're doing all of this with fewer people and fewer hours!

That's important because Bizzy Coffee staff were working at an unsustainable pace, logging many unplanned hours to produce and package drinks.

Now, the team is able to deliver more output on a five-day, one-shift a week operation. The company is able to plan work and shifts accurately, and staff benefit from a better worklife balance. As a result, Bizzy Coffee has retained five team members for a full year, and is looking to build on that success.

Congratulations to Bizzy Coffee on their accomplishment and being named a 2022 Productivity Award Winner!

NZZY COFFEE



### WARD WINNERS

't need to be incremental. While Redzoners on average notch 90-day results. They show our Redzone Community what can be achieved when teams ounce the winners of the 2022 productivity awards:





### **Gorilla Glue Demonstrates Productivity Staying Power**

#### <70% Baseline

Hailing from Cincinnati, Ohio, Gorilla Glue is the internationally famous manufacturer of adhesives and adhesive products, including the best super glue on the planet.

The company has a demonstrated commitment to continuous improvement and believes this process is not about achieving a magical number, but delivering as a team.

Their results are impressive: faster changeovers and greater productivity, leading to 10,000 extra products manufactured a day and a potential plantwide savings of \$1M annually.

Just as important, Redzone is helping improve engagement of frontline teams, who are leading using the Gorilla Way. Says second-shift assistant supervisor Bronny, "I want to stay with Gorilla Glue as long as I can."

Sounds good to us! Keep up the good work Gorilla Glue! Congratulations on being selected as a 2022 Productivity Award Winner!





### CAWC PRODUCTIVITY



#### **Allied Wire & Cable Hangs Tough with Productivity**

#### <70% Baseline

Allied Wire & Cable is a Collegeville, Pennsylvania-based wire manufacturer for the original equipment manufacturer industry.

Thanks to the incredible dedication of their Redzoners, this company is delivering the goods with productivity. Dave Rios, Lead, and Thomas Freed, Striper, in Value-Add, were instrumental to the success of the Redzone deployment. By executing huddles and proactively addressing issues, the Value-Add team has increased throughput by 100%, essentially doubling their speed.

Allied Wire & Cable's leadership has rallied around frontline teams. Kevin Shayer, Chris Scherer, Robert Marotta and Neil Saunderson are

supportive of teams' desire to deliver better results for the company. In fact, the company's outstanding ability to reduce backlog is challenging the sales team's ability to keep up!

**Congratulations Allied** Wire & Cable on these exceptional results and becoming a 2022 **Productivity Award Winner!** 

LLIED WIRE & CABL

Redzone

Allied Wire & Cable results with Redzone:

- 167% improvement in productivity achieved.
- 15 days reduction down to two in Value-Add lead times.
- Decrease from 14 weeks down to one in backlogged production.

### WARD WINNERS





### Samworth Brothers Steps Up High Baseline Productivity

#### >70% Baseline

Delivering great results with Redzone is possible. But what happens when your company is already incredibly operationally efficient?

The Kettleby Foods Team of Samworth Brothers showed fellow Redzoners what is possible, when they improved performance from an already impressive 70% or higher overall equipment efficiency (OEE) baseline.

Team members from this British manufacturer of potato-based savory pies decided to accelerate their Real-time Information Communications System (RICS) program. Kettleby Foods team members used Redzone to engage staff and enhance their ability to provide real-time data and instant communication plant-wide, dramatically improving frontline workers' awareness of operational conditions.

The team has held multiple Kaizen events to improve workflow and increase their units per man hour, unlocking new OEE gains of 7% and delivering impressive savings.

Congratulations to the Kettleby Foods Team of Samworth Brothers for winning the 2022 High Baseline Productivity Award! 20% uplift in 90 days:
The Kettleby Foods
Team of Samworth
Brothers used Kaizen
events to drive OEE
performance forward,
delivering an estimated
£140K in annual savings.

# Reliability Team of the Year NOOSA YOGHURT



productivity improvement. When noosa yoghurt deployed Redzone's Reliability module, the company was able to make key changes that are enabling it to ship more products.

### **Greater Reliability Tastes Especially Sweet This Year**

nosa.

Nominees for the Reliability Team of the Year didn't just share how they'd reduced downtime and increased productivity. This impressive group also shared stories of how they'd improved communication, transparency, and camaraderie among operations and maintenance teams. As a result, team members were able to polish their skills and grow on the job, increasing productivity and reducing downtime for their plants.

Among very strong finalists Robinson Pharma and HP Hood; our overall winner, noosa yoghurt, is a Sovos Brands company based in Bellevue, Colorado. This whole milk yogurt and smoothie company has been a Redzone Community member since 2017. However, the company's maintenance team was reluctant to use the solution. That changed last year, and now noosa yoghurt is reaping the rewards!

With the active involvement of maintenance, noosa yoghurt has created a true reliability culture, where workers want to learn. Three operators, Jacob Jones. Josh Adams and Xander Johnson, joined maintenance from production, to help the team find new ways to use Redzone, All three original Redzone Reliability Doctors have been promoted to management roles, and a second-generation doctor is now a maintenance technician. One of the Reliability Doctors, Cam Kilpatrick, is now one of four shift managers for the entire production workforce. Redzone is helping noosa yoghurt create an internal talent pool, where becoming a Reliability Doctor is now seen as a stepping stone to accelerating one's professional growth.

The company's success with the Reliability launch inspired leaders to implement Redzone at the Michael Angelo plant more quickly than it would have otherwise been and Coach Mike Johnson is helping noosa roll out Redzone to its other plants.



Congratulation to noosa yoghurt for being named Reliability Team of the Year!



### Packages a New Approach to Learning

California Natural Products is a leading manufacturer of dairy and non-dairy drinks, nutritional beverages, soups and broths, teas and coffees and more. This Lathrop, California-based company produces these liquid products and packages them in aseptic cartons.

California Natural Products has used Redzone's Learning module to create a dynamic knowledge sharing and learning company. By sharing knowledge they have created new processes and developed hundreds of plays that have dramatically improved OEE.

In the past, it took significant time and effort to create training materials, and there was a real risk they might be put into a binder, never to be seen again. Now, operators are making plays in a matter of



minutes. And the best part is, their people are actually seeing them and using to improve!

The initial spark for this learning transformation occurred in the operations group. However, teams across the plant have joined in. For example, the maintenance department has identified the 10 top reasons for frequent downtime calls and created plays that enable operators to address these issues independently. The team's play for cap leakers, the number-one cause of downtime at the plant, has had more than 100 views. As a result of knowledge sharing, this issue has now fallen off the plants top-10 list!

260 new plays created by California Natural Products teams using Redzone, which have been used to uplift OEE by 14% and improve turnover by 7%.

**Congratulations to California Natural Products on winning Engagement Team of the Year!** 

# Quality Team of the Year KIND SNACKS



96% pass rate! With Redzone, the KIND team conquered quality checks, performing 70K checks within six months of deployment, with just 1% missed checks.



### Has a Healthy Approach to Driving Quality

Our Redzone leaders were excited to debut some new awards in 2022, one of which being, the Quality Team of the Year. We have witnessed a renaissance of product quality around the Redzone Community and wanted to honor these efforts. We are seeing teams adopt paperless processes, improve quality assurance, deliver exceptional products, and achieve everyday compliance miracles.

This year, we had a competitive field of contestants, including Dot's Pretzels - Edgerton, Lower Foods, and our winner, KIND - High Point.

KIND is a healthy snack company known for their delicious bars. The High Point facility produces snacks that are both child and parent approved.

The team deployed the Redzone Compliance module to help solve a challenge around missing or inconsistent item numbers for products. This issue caused multiple problems, resulting in the company creating multiple datasheets to verify packaging and for metal detector checks.

To further complicate matters, the data stored in their manufacturing and enterprise resource planning (MRP/ERP) solutions was incomplete. So, staff had to use their tribal knowledge to navigate different product requirements, such as determining which snacks have bar codes and which do not.

Now, with Redzone, these issues are a thing of the past. Jennifer Allen of the Compliance team spearheaded the rollout of 70 new datasheets. As a result the team has improved check pass rates. "We've gone from cases being put on hold, to maybe a pouch being put on hold," says Nichole Oster, Director of Quality.

The Compliance team has also reduced documentation review times from six days to one and is using improved data in new ways. For example, better data enables the Compliance team to reduce testing frequency in well-controlled production areas, improve analytics on quality and product cost, and inform the development of future Capex projects.







Congratulations KIND on winning the first ever Quality Team of the Year!

# All Hail the Frontline Worker MVPs OF THE YEAR!

Most valuable players (MVPs) are the frontline champions who lead with passion and purpose and help teams accomplish great things and win the day. MVPs are the Tom Bradys, Michael Jordans, the Serena Williams of a company.

They embody a commitment to individual and team continuous improvement, coaching others to improve their performance.

We had a wealth of exceptional candidates to choose from this year. We selected 10 finalists from among 80 nominees and five winners from four companies.

- Darren Estrada

  Dot's Pretzels Edgerton
- Eucary Pineda

  BetterBody Foods
- Hannah Derksen and Rico Van Oosten Crest Foods, Inc.
- Roy Barron
   American Sugar Refining,
   Inc. Chalmette



Dot's Pretzels is a homestyle pretzel company based in North Dakota that is now home to a Redzone Frontline Worker MVP, Darren Estrada!

Darren Estrada won this year because of his commitment to using Redzone to mentor teams, grow professionally, and deliver outstanding production results.

Darren is a production all-star. who has progressed from being a temporary worker to a fulltime hire, operator, lead and supervisor within 18 months, due to his talent and work ethic. He was also asked to help start up the new Edgerton facility for these reasons. When he joined Dot's Pretzels, Darren sought to learn every machine and help operators take production to a higher level. When he was assigned to nights, Darren regularly came in on his days off to create new tools and procedures to make his team more productive.

Darren was one of the early adopters of Redzone at his plant, championing the solution to his teams. He helped hold a Kaizen on machine changeovers that improved their pace from 60 to 15 minutes. His team, who are driven to succeed, are starting up a new production line on their shift, to increase product output.

When asked to describe
Darren's leadership, his peers
and managers use words
like "superstar," "drive," and
"exemplary leadership."
"Anytime I see Darren on the
floor he is asking for feedback.
How can he make processes
better? What can he do to help
the business win the day? He is
constantly thinking ahead."

40 process improvements have been achieved from huddles Darren Estrada has held with his team.

**Congratulations Darren on your MVP win!** 



BetterBody Foods is a manufacturer of natural and organic products based in Lindon, Utah. Line supervisor Eucary Pineda has a particularly inspiring story, which made her a natural choice for Redzone Frontline Worker MVP!

Originally from Venezuela, Eucary joined BetterBody as an unskilled laborer speaking very little English. However, her managers quickly noticed that Eucary had a passion for excellence and was able to motivate those around her to perform at high levels. In under four years, she has been promoted from frontline operator, to sanitation leader, and now line supervisor!

Eucary's managers say she embodies the spirit of Kaizen. She doesn't let problems develop: she seeks to solve them. One of her first actions with Redzone was to ask warehouse staff to deliver materials to her line faster, so that it could start up sooner. Rather than waiting for a response, Eucary went to the warehouse to work with the team to make this happen. As a result, every line at her facility now starts up 10 minutes earlier, increasing production output.

Eucary is constantly reviewing processes with an eye to improving them. She has been instrumental in refining downtime codes and improving setups and cleaning. So, it's no surprise that Eucary's team is consistently at the top of the leaderboard at her plant.

#### \$70K labor savings: From Kaizen improvements for just one line! New changes will drive \$65K in new annual production value.

Eucary is the epitome of a leader. She takes time to train other supervisors who have less experience than her and is well-respected by her team.

Eucary participated in a Kaizen last year and was very engaged despite her language barrier. She even presented part of her session in English, although a translator was available. This is just another example of how Eucary goes the extra mile to engage her colleagues. The Kaizen identified significant opportunities for labor and productivity improvements.

Congratulations to Eucary on being named a 2022 MVP!

Crest Foods is a familyowned dry-foods contract manufacturer based in Ashton, Illinois. The company is a repeat Redzone Community Award Winner, having won Team of the Year last year. This year, Hannah Derksen, a production lead, and Rico Van Oosten, a line mechanic, are joint Redzone Frontline Worker MVPs!

After Crest Foods won last year, their employees realized that they needed to create a culture that would sustain production gains. By focusing on improving collaboration and cooperation, the company was able to dramatically decrease changeovers for the second year running.

Hannah and Rico decided to bring the magic of Hollywood and the ease of use of YouTube to Redzone production plays. The duo use an iPad and microphone to film new videos, edit them, and upload them to Redzone.



When an experienced operator saw their video on a pull-belt change, he commented on how simple the video made this process. In addition, operators started doing this task for fun, after realizing they didn't have to thread the pull-belt as they had been doing, because it was spring-loaded.

Crest Foods' leadership team has given the green light to more videos, because they see how they are reducing the learning curve for new employees and inspiring other staff to create their own videos.

Hannah and Rico created high-quality video Redzone plays that helped team members achieve a +3% OEE uplift during their Learning launch.

congratulations both!

American Sugar Refining, Inc., headquartered in West Palm Beach, Florida, develops consumer, industrial, food service, and specialty sweetener products. And now the company has their very own Redzone Frontline Worker MVP. Roy Barron!

Roy Barron is an operator-mechanic on the Thiele Bagger machines at the company's Chalmette sugar refinery plant in New Orleans, Louisiana. When he learned that ASR would be deploying Redzone at his plant, he researched the solution and became very excited about its potential. As a result, he was one of the first adopters at his plant.

"With Redzone, I like how I can hold my managers accountable for helping me with the issues I escalate, and they can hold my peers and me accountable for doing our job," says Roy, who is described by many as a "master mechanic." "In addition, when there's a new operator working on a machine near me, I can head over there if I see they have a lot of problem codes or are missing quality checks. Redzone has helped our workers get on track and made the Thiele Baggers line the top area at our plant."

## 300% improvement in the usability of dribble gates. Thanks to Roy's new solution, his company is saving \$67K in annual rebuild costs.

Roy has been such a vocal advocate of our connected workforce solution that he's now called Redzone Roy! As an ambassador for Redzone, he has been able to present to senior management about his team's successes. He also became the first hourly employee to earn a LEAN yellow belt certification.

Roy noticed that the dribble gates on the bag sealing machines were sent out for rebuilding once a quarter, because they would become inoperable due to impacted sugar. Roy devised a solution to apply positive air pressure on the dribble gates to keep the sugar out and protect the equipment for longer.

### Congratulations on your MVP win, Redzone Roy!

### NEWPLANTSINT



### COMMUNIT

- Enfield Farms Lynden, WA
- Tillamook Country Smoker Silverton, OR
- 3 La Morenita Market Napa, CA
- 4 American Sugar Refining, Inc. Crockett, CA
- Ghirardelli Chocolate Company San Leandro, CA 62 Strauss Brands Franklin, WI
- 6 HP Hood Sacramento, CA
- Oak Ridge Winery Lodi, CA
- 8 SunOpta Modesto, CA
- Olam International Hughson, CA
- Olam International Livingston, CA
- Perfection Pet Foods LLC Visalia, CA
- American Highway Fernley, NV
- Pacific Cheese Co., Inc. Reno, NV
- Nature's Bakery Carson City, NV
- Marson Foods Carson, NV
- Limoneira Co. Santa Paula, CA
- Fresh & Ready Foods San Fernando, CA
- The Cheesecake Factory Calabasas, CA
- Cosmetix West El Segundo, CA
- Cosmetix West Torrance, CA
- Allied West Paper Fontana, CA
- FreshRealm San Clemente, CA
- Intelligent Blends San Diego, CA
- Fiesta Pacific Products San Diego, CA
- Cacique Foods Gilbert, AZ
- Genuine Cable Group Tempe, AZ
- Utz Las Vegas, NV
- Cacique Foods Cedar City, UT
- Built Brands American Fork, UT
- Squatters Brewing Salt Lake City, UT
- Charcuterie Artisans Salt Lake City, UT
- Oskar Blues Brewing Longmont, CO
- Claremont Foods Niwot, CO
- Pacific Cheese Co., Inc. Amarillo, TX
- Cacique Foods Amarillo, TX
- Visionworks of America San Antonio, TX
- GoodHeart Brand Foods Co. San Antonio, TX
- Visionworks of America Schertz, TX
- Oskar Blues Brewing Austin, TX
- Michael Angelo's Gourmet Foods Austin, TX
- Utex Industries Weimar, TX
- Utex Industries Houston, TX
- Utex Industries Conroe, TX
- TFP Nutrition Nacogdoches, TX
- Coil Specialists Inc. Gilmer, TX
- Ocean Spray Sulphur Springs, TX
- SunOpta Midlothian, TX
- Deep Ellum Brewing Dallas, TX
- Vytalogy Wellness Haslet, TX
- SunOpta Jacona, MX
- S.C. Johnson & Son Toluca, Mexico
- Simmons Foods Emporia, KS
- 53 Diamond Crystal Brands, Inc. Mitchellville, IA
- 54 ECO Lips Inc. Cedar Rapids, IA
- 55 GoMacro Viola, WI
- 56 Wellness Pet Company South Saint Paul, MN
- JonnyPops Elk River, MN

- 58 SunOpta Minnesota Street, Alexandria, MN
- 59 SunOpta 3rd Ave, Alexandria, MN
- 60 Kroeker Farms Winkler, MB
- Palermo's Pizza 2nd Plant Milwaukee, WI
- 63 S.C. Johnson & Son Mt. Pleasant, WI
- 64 Ocean Spray Kenosha, WI
- 65 North American Herb & Spice Lake Forest, IL
- 66 Polyform Products Elk Grove Village, IL
- 67 Clyde's Donuts Glendale Heights, IL
- 68 Cheese Merchants Bartlett, IL
- 69 Proven Partners Group Elgin, IL
- 70 HelloFresh Aurora, IL
- Champion Packaging & Distribution Woodbridge, IL
- Diageo Coil Plus Dr., Plainfield, IL
- Diageo W 143rd St., Plainfield, IL
- 74 S.C. Johnson & Son Chicago, IL
- 75 Seattle Sutton's Healthy Eating Ottawa, IL
- 76 Global Harvest Foods Reynolds, IN
- 77 Perrin Brewing Comstock Park, MI
- La Colombe Norton Shores, MI
- S.C. Johnson & Son Bay City, MI
- E.W. Grobbel Sons Detroit, MI
- Hickory Harvest Foods Akron, OH
- Creative Food Ingredients Mexico, MO
- Marson Foods Hazelwood, MO
- Nature's Bakery Hazelwood, MO
- Wellness Pet Company Decatur, AR
- Tyson US Springdale, AR
- Tyson Foods Hope, AR
- Raybern Foods Shannon, MS
- American Sugar Refining, Inc. Arabi, LA
- Brimhall Foods Memphis, TN
- Diageo Louisville, KY
- NomNomNow Nashville, TN
- Genuine Cable Group Alpharetta, GA
- Harrison Poultry, Inc. Bethlehem, GA
- Bravo Foods & Bakery Statham, GA
- Oskar Blues Brewing Brevard, NC
- Utz Lincolnton, NC
- Utz Kings Mountain, NC
- Nutramax Manufacturing Lancaster, SC
- US Fibers Trenton, SC
- The Cheesecake Factory Battleboro, NC
- Swisher International, Inc. Jacksonville, FL
- Toufayan Bakeries Plant City, FL
- Cigar City Brewing Tampa, FL
- Southern Specialties Pompano Beach, FL
- Marsan Foods Scarborough, ON
- KFI Inc. Mississauga, ON
- Simmons Foods Mississauga, ON
- S.C. Johnson & Son Brantford, ON
- Perry's Ice Cream Co., Inc. Akron, NY
- Growers' Co-Op Westfield, NY
- 112 8th Avenue Food & Provisions Winchester, VA
- 113 Empire Bakery Rocky Mount, VA
- 114 Diageo Halethorpe, MD



- American Sugar Refining, Inc. Baltimore, MD
- 116 Verde Farms Pedricktown, NJ
- Rastelli Foods Group Swedesboro, NJ
- 118 Philly's Best Steak Yeadon, PA
- 119 SunOpta Allentown, PA
- Little Leaf Farms McAdoo, PA
- Buckingham Manufacturing Kirkwood, NY
- Dr. Praeger's Elmwood Park, NJ
- Dermaceutical Laboratories Saddle Brook, NJ
- Nuchas, LLC North Bergen, NJ
- HelloFresh Newark, NJ
- 126 American Sugar Refining, Inc. Yonkers, NY
- 127 Greyston Bakery Yonkers, NY
- 128 Aladdin Packaging Hauppauge, NY
- 129 Little Leaf Farms Devens, MA
- King Arthur Flour White River Junction, VT
- 131 Fromagerie Polyethnique Saint-Robert, QC
- Swisher International, Inc. Santiago De Los Caballeros, Dominican Republic
- 133 Samworth Brothers Ltd. Cornwall Bakery - Callington, UK
- Real Wrap Co Bristol, UK
- Beat Food Group Whitchurch, UK
- Bakkavor Group PLC Pizza & Breads Aston, UK
- Cranswick Continental Foods Bury, UK Samworth Brothers Ltd.
- Manton Wood Worksop, UK Samworth Brothers Ltd.
- Melton Foods Melton Mowbray UK Samworth Brothers Ltd.
- Kettleby Foods Melton Mowbray, UK Samworth Brothers Ltd.
- Bradgate Bakery Leicester, UK
- Samworth Brothers Ltd. Walker & Sons - Leicester, UK 143 Samworth Brothers Ltd.
- Saladworks Leicester Uk 144 Samworth Brothers Ltd.
- Sausage & Deli Leicester, UK
- 145 AM Fresh Peterborough, UK
- Gold Line Feeds Kettering, UK
- AM Fresh Alconbury, UK British Pepper & Spice Northampton, UK
- Real Wrap Co Aylesbury, UK
- McCormick & Company Haddenham, UK
- S.C. Johnson & Son Mijdrecht, Netherlands
- 152 Tyson Foods Sejong-si, Korea
- 153 Jelly Belly Candy Company Rayong, Thailand 154 Dindings Poultry Processing Sitiawan, Malaysia
- 155 S.C. Johnson & Son Surabaya, Indonesia



